

# HOSPITALITY AND TOURISM MANAGEMENT

Since 1937, the School of Hospitality and Tourism Management has been educating students that have become successful leaders, decision-makers, and entrepreneurs to lead at the forefront of this fast-growing and rapidly changing national and global industry. The mission of the School is to be a world leader in hospitality and tourism education through purposeful research, superior teaching and innovative experiential learning to enhance the lives of those we serve.

Our focus:

- High-quality academic foundation centered on relevant curriculum focused on the business of global hospitality and tourism with the integration of research and engagement
- Diverse experiential learning labs that are operated professionally and ethically using sound business principles
- Student organizations which actively partner with national and international hospitality professional associations
- Signature events that provide experiential learning for students and bring together individuals and communities while supporting the land grant university mission.

Career opportunities are available in multiple sectors in the U.S. and globally that include Hotels & Hospitality Services; Food & Beverage; Travel & Tourism; Events & Entertainment; Resorts, Theme Parks & Attractions; and Cruises, Clubs & Casino. Students have the opportunity to gain hands-on experience volunteering with student-led and other events such as: Wine Forum of Oklahoma, Craft Beer Forum of Oklahoma; Distinguished Chef Scholarship Benefit Series, and Hospitality Days Career Fair. A new educational facility opened fall 2016 which unites technology with state-of-the-art laboratories, classrooms, exhibit areas and faculty offices. Specific accommodations include quantity food preparation areas with commercial equipment, dining room management and table service laboratory, quick service restaurant, basic food preparation laboratory, demonstration classroom and the Hirst Center for Beverage Education. The Center promotes a curriculum at the forefront of beverage education featuring a variety of formats including alcoholic and non-alcoholic beverages.

To meet the needs of the industry and provide sound academic preparation at the undergraduate level, the curriculum emphasizes general education, business fundamentals, and hospitality and tourism education. The professional related courses include lodging management, sales and marketing, revenue management, service management, food and beverage production, purchasing and cost control, facility management and design, tourism business and development. In addition, advanced hospitality and tourism management are also included in the specialized areas of Event Management and Beverage Management. The BS degree with a major in hospitality and tourism management may be earned by completing a minimum of 120 semester hours and achieving a "C" grade in courses required in the major area and professional electives.

Successful completion of a management internship of 320 hours is required. This can be taken in any semester following the junior year. Internship placement in hotels, restaurants, event venues, and other hospitality and tourism-related establishments is arranged in the U.S. and

globally in cooperation with industry executives and faculty. Study abroad programs and international internships are also available.

Please visit our College catalog for more information: <https://business.okstate.edu/htm> (<https://business.okstate.edu/htm/>).

## Courses

### HTM 1103 Introduction to Hospitality and Tourism

**Description:** Study of lodging, food and beverage, events, tourism and other service industries from a global perspective. Emphasizes development and history, ethical issues, and professional opportunities. Previously offered as HRAD 1103.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

### HTM 1113 Fundamentals of Culinary Production

**Description:** Food production as related to theories and techniques of foods, their preparation fundamentals using a scientific and experiential approach. Focus on gastronomic basics, national safety and sanitation standards, organizational skills for food operations, standardized recipe and equipment understanding, quality control. Teamwork, communication skills and problem-solving strategies as related to food production environments. Previously offered as HRAD 1113.

**Credit hours:** 3

**Contact hours:** Lecture: 2 Lab: 2 Contact: 4

**Levels:** Undergraduate

**Schedule types:** Lab, Lecture, Combined lecture and lab

**Department/School:** Hospitality & Tourism Mgmt

### HTM 2021 Food Safety and Responsible Service of Alcohol

**Description:** Principles and theory of food and beverage safety, prevention of foodborne illness outbreaks, and ensuring public health and consumer safety; includes the NRA ServSafe exam and Oklahoma responsible service of alcohol training. Previously offered as HRAD 2021.

**Credit hours:** 1

**Contact hours:** Lecture: 1 Contact: 1

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

### HTM 2643 Hotel and Lodging Operations

**Description:** The organization and administration of hotel and lodging operations including front desk, housekeeping, sales & marketing, food & beverage, and other departments. Exploration of Property Management Systems and related operations management technology. Previously offered as HRAD 3363 and HRAD 2643.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 2664 Restaurant Operations****Prerequisites:** HTM 1113 and HTM 2021.**Description:** Experiential learning in processes and complexities of food production and front of the house service in a commercial setting with a focus on quality and profitability. Demonstrate proficiency in Point of Sale, reservation systems, and related restaurant operations/ management technology and competence in principles of food cost, menu pricing, and staffing. Documentation of the successful completion of the manager version of the ServeSafe Exam required. Previously offered as HRAD 2665 and HTM 2665.**Credit hours:** 4**Contact hours:** Lecture: 2 Lab: 5 Contact: 7**Levels:** Undergraduate**Schedule types:** Lab, Lecture, Combined lecture and lab**Department/School:** Hospitality & Tourism Mgmt**HTM 2900 Hospitality and Tourism Undergraduate Research****Description:** An introduction to research in hospitality and tourism including a guided research project under the direction of a faculty member. Previously offered as HRAD 2900. Offered for variable credit, 1-6 credit hours, maximum of 6 credit hours.**Credit hours:** 1-6**Contact hours:** Contact: 1-6 Other: 1-6**Levels:** Undergraduate**Schedule types:** Independent Study**Department/School:** Hospitality & Tourism Mgmt**HTM 3101 Introduction to Beers of the World****Prerequisites:** Proof of minimum age 21.**Description:** Overview of the history of beer, brewing processes/ ingredients, developing taste profiles for different styles of beer, food pairing, and current trends in today's beer industry.**Credit hours:** 1**Contact hours:** Lecture: 1 Contact: 1**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 3120 Special Events Management****Prerequisites:** Instructor permission.**Description:** Study of special event planning, implementation and evaluation. The interaction between the staff, customer, guests, contractors, and others necessary to implement a successful special event. Additional focus on catering through hotels, restaurants or private companies. Previously offered as HRAD 4421 and HRAD 3120. Offered for variable credit, 1-3 credit hours, maximum of 12 credit hours.**Credit hours:** 1-3**Contact hours:** Contact: 1-3 Other: 1-3**Levels:** Undergraduate**Schedule types:** Independent Study**Department/School:** Hospitality & Tourism Mgmt**HTM 3123 Event Planning and Production****Description:** Planning, and leadership of events. Focus on working with teams, marketing strategies, budget management, program planning and integration of entertainment production into events. Previously offered as HRAD 3123.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 3201 Introduction to Mixology****Prerequisites:** Proof of minimum age 21.**Description:** An introduction to the art and science of mixology in creating well balanced, flavorful, and unique cocktails. Examination of the role that mixed drinks play in executing a professional and profitable bar operation.**Credit hours:** 1**Contact hours:** Lecture: 1 Contact: 1**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 3223 International Travel and Tourism (I)****Description:** The study of international travel and tourism for business and pleasure. The management of travel and tourism concepts in the hospitality industry and related businesses around the world. International travel industry financial management, technology, economic planning and policy formulation. Previously offered as HRAD 4223 and HRAD 3223.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**General Education and other Course Attributes:** International Dimension**HTM 3243 The Business of Tourism****Description:** All aspects of the tourism business including segments of global tourism, business practices, economic impact, management as well as marketing strategies and processes. Previously offered as HRAD 2243 and HTM 2243. Same course as HTM 2243.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 3263 Beverage Business Management****Description:** An overview of different types of beverage operations, systems, products, and responsible alcohol service. Emphasis on managerial decisions in developing & operating a facility serving alcohol beverages including facility requirements, feasibility, and marketing strategies. Previously offered as HRAD 4263 and HTM 4263.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 3283 Financial Analysis in Hospitality and Tourism****Prerequisites:** ACCT 2003.**Description:** Focus on the Uniform System of Accounts for hotels and restaurants, and on the analysis, presentation, and interpretation of hospitality and tourism industry financial data that affect internal decision-making, budgeting, and financial planning. Previously offered as HRAD 2283 and HTM 2283.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt

**HTM 3301 Introduction to Coffee & Tea**

**Description:** Foundations of the original characteristics of coffee and tea from seed and leaf to cup. Discover the language for sensory analysis, assess specialty varietals, and the essential elements of brewing.

**Credit hours:** 1

**Contact hours:** Lecture: 1 Contact: 1

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3443 Hospitality and Tourism Industry Internship**

**Prerequisites:** BADM 2111 and instructor permission.

**Description:** Supervised experience in an approved work situation related to a future career in the hospitality, travel and tourism, beverage management, event and/or entertainment, or property management industries. Management and supervisory experience in multiple aspects of the organization. Previously offered as HRAD 3443.

**Credit hours:** 3

**Contact hours:** Contact: 3 Other: 3

**Levels:** Undergraduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3473 Managing The Built Environment**

**Description:** Planning and management of the built environment with a focus on hospitality, commercial, retail, and multi-family residential venues including outdoor elements, hardscaping, parking systems and green-scaping. Includes integration and coordination of guest services with built environment management processes, maintenance and renovation, insourcing and outsourcing services, emergency/disaster planning, accessibility requirements, and alternative energy sources. Previously offered as HRAD 3473.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3543 Resort Development and Management**

**Prerequisites:** HTM 2643.

**Description:** Exploration of planning, development, and management of resort operations. Topics include front office, revenue management, food and beverage, finance, marketing, security and risk management, and convention & meeting services. Property management inclusive of energy, facilities, engineering, and equipment are also covered. Previously offered as HRAD 3943 and HRAD 3543.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3563 Culture, Food, Beverage, and Travel (I)**

**Description:** Exploration of people, cultures, traditions, and places through food and beverage focused travel. Local and global perspectives for understanding the increasing role that food and drink plays in society and travel. The interrelationships of locale, hospitality, economics, and the environment in creating food and drink destinations. Previously offered as HRAD 3563.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**General Education and other Course Attributes:** International Dimension

**HTM 3573 Franchising**

**Description:** Study of franchising from the perspective of the franchisor and franchisee. Focus on contemporary issues and trends in franchise concept development, franchisor-franchisee relationships, legal and contractual issues, advantages and potential risks of franchising, franchisor/franchisee selection criteria, and international franchising. Previously offered as HRAD 3573.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3623 Purchasing and Cost Control for Hospitality and Foodservice**

**Prerequisites:** ACCT 2003.

**Description:** Theory, processes, and complexities of procurement and cost controls for products and services utilized in hospitality industries. Emphasis on management of the purchasing process, cost control systems, and technology applications. Previously offered as HRAD 3623.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3663 Food and Beverage in Events**

**Description:** Planning, producing and evaluating food and beverage service in events. Examination of assessment of client needs, communication processes, pricing strategies, staffing production techniques, presentation, and service standards/styles, for food and beverage service in events. Previously offered as HRAD 3663.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3721 Introduction to Distilled Spirits**

**Prerequisites:** Proof of minimum age 21.

**Description:** An introduction to global distilled spirits (brandy, gin, rum, tequila, whiskey, vodka, and various flavored liqueurs), including different styles and production techniques. Additional focus on developing taste profiles for different spirits and current trends in the industry. Previously offered as HRAD 3721.

**Credit hours:** 1

**Contact hours:** Lecture: 1 Contact: 1

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3783 Diversity, Equity, and Inclusion in Hospitality & Tourism (D)**

**Description:** Concepts, contemporary issues and application of diversity, equity, and inclusion (DEI) in the hospitality and tourism industry. Focus on inclusive leadership, cultural intelligence, unconscious bias, and development of strategies to mitigate sociopsychological barriers and foster diverse, equitable, and inclusive cultures in organizations and business communities. Previously offered as HRAD 3783.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**General Education and other Course Attributes:** Diversity

**HTM 3813 Principles of Property Management**

**Description:** Characteristics of the professional business of property management including the residential, commercial, and industrial segments. Focus on the property management organization; different types of properties and management procedures; property ownership structures; leasing and landlord tenant laws; marketing and sales of properties; facility management and maintenance; landlord tenant relations and customer service.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3823 Seminar and Leadership Symposium in Real Estate and Property Management**

**Description:** The seminar course will focus on current issues and implications for the future of property management and real estate investment including exploration of sales, marketing, real estate, conflict resolution, negotiating and communication techniques, contracts, finance, human resources, and organizational behavior. A leadership symposium will be integrated and presented by distinguished property and real estate management professionals. Students will also prepare and complete optional industry certification exams for professional accreditation.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 3833 Leadership Practicum in Property and Real Estate Management**

**Description:** Application of critical thinking skills to solve problems in property and real estate management. Use of work, and other resources, to gain real-world understanding of management and leadership roles in property & real estate management. Supervised experience in a position (paid/volunteer) related to property and real estate management for at least 100 hours during the semester.

**Credit hours:** 3

**Contact hours:** Contact: 3 Other: 3

**Levels:** Undergraduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4090 International Hospitality Studies**

**Prerequisites:** Instructor Permission.

**Description:** Participation in a hospitality educational experience outside of the U.S. The international aspects of the hospitality industry especially in the country or countries included in the experience. Development of an understanding of local, regional and national customs and cultures through experiential learning. Previously offered as HRAD 4090. May not be used for degree credit with HTM 5090. Offered for variable credit, 1-18 credit hours, maximum of 18 credit hours.

**Credit hours:** 1-18

**Contact hours:** Contact: 1-18 Other: 1-18

**Levels:** Undergraduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4093 European Travel and Tourism (I)**

**Prerequisites:** Instructor permission.

**Description:** In-depth examination of local/regional/national customs and cultures, and business practices related to travel and tourism in Europe. Previously offered as HRAD 4093. May not be used for degree credit with HTM 5093.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**General Education and other Course Attributes:** International Dimension

**HTM 4103 Legal and Ethical Issues in Hospitality, Tourism, & Gaming**

**Description:** Examination of legal and ethical standards in lodging, food and beverage, alcoholic beverage management, travel and tourism, events, large venues and entertainment, property management, clubs, cruises and casinos. Focus on creating and maintaining business practices that limit potential liability and enhance ethical decision making. Previously offered as HRAD 4103.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4120 Advanced Special Events Management**

**Prerequisites:** Instructor permission.

**Description:** Hands-on study of special events, forums and conferences. Planning activities include conception, planning, implementation, and evaluation of an event, forum or conference including marketing, public relations and volunteer coordination. Previously offered as HRAD 4120. Offered for variable credit, 1-3 credit hours, maximum of 12 credit hours.

**Credit hours:** 1-3

**Contact hours:** Contact: 1-3 Other: 1-3

**Levels:** Undergraduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4163 Hospitality and Tourism Marketing and Sales**

**Description:** Strategies for marketing, sales and decision-making in the hospitality and tourism industries. Includes techniques and methods of customer identification, consumer behavior, competition, product, promotion, placement and pricing strategies as well as developing sales strategies to attract the target market. Previously offered as HRAD 4163.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4183 Sustainable Tourism and Geography**

**Prerequisites:** Junior standing.

**Description:** Sustainable tourism from a cultural and environmental perspective. Concepts and theories of sustainability and tourism, including human rights, environmental justice, and ethics, emphasizing the global environmental and social effects and possibilities of tourism. Management concepts, sectoral approaches, transport and mobility themes, and emerging issues in the context of sustainability. Same course as GEOG 4443 and GLST 4443. May not be used for degree credit with GEOG 5443. Previously offered as HRAD 4183.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4193 European Cuisine and Beverages (I)**

**Prerequisites:** Instructor permission.

**Description:** In-depth examination of the historical/modern influences, and local/regional/national customs and cultures related to cuisine and beverages in Europe. Previously offered as HRAD 4193. May not be used for degree credit with HTM 5193.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**General Education and other Course Attributes:** International Dimension

**HTM 4443 Advanced Hospitality and Tourism Internship**

**Prerequisites:** HTM 3443 and instructor permission.

**Description:** Management experience in multiple aspects of a hospitality or tourism organization. Exploration of human resources, development of an understanding of organizational behavior, conflict resolution, negotiating and communication techniques. Application of critical thinking skills to solve problems. The interaction between the customer and the products and services provided by the organization. Previously offered as HRAD 4443.

**Credit hours:** 3

**Contact hours:** Contact: 3 Other: 3

**Levels:** Undergraduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4453 Revenue Management**

**Description:** Focus on revenue management in hospitality and travel/tourism organizations with specific emphasis on pricing strategies, yield management, forecasting sales, and trend analysis. Previously offered as HRAD 4453.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4703 Beverage Production and Distribution Systems**

**Description:** Exploration of how major beverages of the world are produced and distributed throughout the United States and elsewhere. Examination of production systems includes farming practices, fermentation, distillation, and producer decision-making. Focus on distribution systems, especially the three-tier system, the supply chain, navigating relationships with vendors, and product selection/procurement.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 4723 International Wine & Culture**

**Prerequisites:** Proof of minimum age 21.

**Description:** Introduction to understanding wine as a cultural product that has influenced the history and culture of the world. Focus on the history, varieties, classifications, production techniques, quality factors, laws, and practices of the major wine growing regions of the world. Emphasis on wine sensory evaluation and critical analysis. Previously offered as HRAD 4723.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** HTM Consumable Material fee of \$40 applies.

**HTM 4743 Beverage Operations Management**

**Description:** A focus on the operation of a dynamic, modern, and profitable beverage operation including employee recruitment/retention/motivation, technology assisted sales/ordering, and the development of beverage/cocktail program including menu engineering, product mix, profitability, and cost/inventory controls. Also, includes a history of mixology, and distilled spirits of the world. HTM 3263 Beverage Business Management strongly encouraged.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Undergraduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt



**HTM 4763 Beverage Quality Assessment & Selection****Prerequisites:** Proof of minimum age 21.**Description:** A focus on evaluating the sensory experience (sight/smell/taste) and assessing quality factors of non-alcohol (coffee/tea) and alcohol beverages (wine/beer/spirits). Emphasis on how to confidently select and curate high-quality beer, wine, spirits and coffee/tea selections for a beverage program. Also includes information regarding the tasting portions of industry standard certification examinations.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 4813 Commercial Property and Asset Management****Description:** This course provides a comprehensive overview of commercial property management including office, retail, industrial, and management of a portfolio of real estate assets. Students will explore practical insights and strategies, key concepts, tools, and techniques essential for effective management of commercial properties. Topics include lease negotiations, tenant relations, management contracts, maintenance strategies, financial management, and market analysis. Through case studies, discussions, and real-world examples, students will develop the skills and knowledge to be successful.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 4823 Gaming Management****Description:** Principles and practices of gaming operations management including gaming regulations/control, game types (slot machines, progressive wagering, table games, poker, sports betting), different types of casino operations as well as responsible gaming and the social/cultural/economic impact of the gaming industry.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 4833 Management and Operations of Casinos****Description:** Analysis of the variations between casino management and operations and that of other similar hospitality businesses. The operational relationships between revenue generating and revenue support of entities located within casinos, such as food and beverage, entertainment, recreation, and player development will be examined. Topics also include staffing and training, managing slots and tables, and maintaining casino security. Previously offered as HRAD 4833.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 4850 Special Topics in Hospitality and Tourism Management****Description:** Special course of study related to specific problems in hospitality/travel/tourism. Previously offered as HRAD 4850. Offered for variable credit, 1-15 credit hours, maximum of 15 credit hours.**Credit hours:** 1-15**Contact hours:** Contact: 1-15 Other: 1-15**Levels:** Undergraduate**Schedule types:** Independent Study**Department/School:** Hospitality & Tourism Mgmt**HTM 4900 Honors Research****Prerequisites:** Spears School of Business Honors Program participation, senior standing.**Description:** Guided creative component for students completing requirements for College Honors in Spears School of Business. Thesis, creative project or report under the direction of a faculty member in the major area, with second faculty reader and oral examination. Previously offered as HRAD 4900. Offered for variable credit, 1-3 credit hours, maximum of 3 credit hours.**Credit hours:** 1-3**Contact hours:** Contact: 1-3 Other: 1-3**Levels:** Undergraduate**Schedule types:** Independent Study**Department/School:** Hospitality & Tourism Mgmt**General Education and other Course Attributes:** Honors Credit**HTM 4983 Conventions, Conferences, and Meetings****Prerequisites:** Instructor permission.**Description:** Planning and implementing conventions, conferences, meetings, seminars and symposia. Designing, promoting, managing and evaluating educational events, and contract management. Previously offered as HRAD 4983.**Credit hours:** 3**Contact hours:** Lecture: 3 Contact: 3**Levels:** Undergraduate**Schedule types:** Lecture**Department/School:** Hospitality & Tourism Mgmt**HTM 5000 Master's Thesis****Prerequisites:** Graduate standing and consent of adviser.**Description:** Individual research interests in hospitality administration fulfilling the requirements for the MS degree. Previously offered as HRAD 5000. Offered for variable credit, 1-6 credit hours, maximum of 6 credit hours.**Credit hours:** 1-6**Contact hours:** Contact: 1-6 Other: 1-6**Levels:** Graduate**Schedule types:** Independent Study**Department/School:** Hospitality & Tourism Mgmt**HTM 5030 Master's Creative Component and Independent Study****Prerequisites:** Graduate standing and consent of instructor.**Description:** Individual research and study having relevance to the hospitality field and a positive impact on the hospitality industry. Previously offered as HRAD 5030. Offered for variable credit, 1-3 credit hours, maximum of 3 credit hours.**Credit hours:** 1-3**Contact hours:** Contact: 1-3 Other: 1-3**Levels:** Graduate**Schedule types:** Independent Study**Department/School:** Hospitality & Tourism Mgmt

**HTM 5090 International Hospitality Studies**

**Prerequisites:** Instructor Permission.

**Description:** Participation in a hospitality educational experience outside of the U.S. The international aspects of the hospitality industry especially in the country or countries included in the experience. Development of an understanding of local, regional and national customs and cultures through experiential learning. May not be used for degree credit with HTM 4090. Offered for variable credit, 1-3 credit hours, maximum of 18 credit hours.

**Credit hours:** 1-3

**Contact hours:** Contact: 1-3 Other: 1-3

**Levels:** Graduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5093 European Travel and Tourism**

**Prerequisites:** Instructor Permission.

**Description:** In-depth examination of local/regional/national customs and cultures, and business practices related to travel and tourism in Europe. Previously offered as HRAD 4093. May not be used for degree credit with HTM 4093.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5112 Graduate Education and Research**

**Prerequisites:** Graduate students only or consent of instructor.

**Description:** Systematic introduction to the competencies of graduate education and research in hospitality and tourism education and management. Previously offered as HRAD 5112.

**Credit hours:** 2

**Contact hours:** Lecture: 2 Contact: 2

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5193 European Cuisine and Beverages**

**Prerequisites:** Instructor Permission.

**Description:** In-depth examination of the historical/modern influences, and local/regional/national customs and cultures related to cuisine and beverages in Europe. May not be used for degree credit with HTM 4193.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5233 Convention and Special Event Management**

**Description:** Meeting and event design, working with industry suppliers, on-site management, post-event analysis, computers and technology, and meetings documentation. Previously offered as HRAD 5233.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5253 Fundamentals of Gaming Management**

**Description:** Comprehensive overview of the gaming industry in the US and globally through in-depth examination of theoretical and practical components of gaming. Focuses on gaming history, contemporary impacts and issues, as well as application of gaming industry principles in various operational divisions and specializations. Previously offered as HRAD 5253.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5263 Applied Revenue Management in Hospitality and Tourism Management**

**Description:** This course uses an online simulation tool to facilitate an in-depth understanding of revenue management's key concepts and applicability of revenue maximization strategies. The components of effective revenue management will be executed through entering decisions in the online simulation and their effects on overall profitability on the lodging operation will be analyzed and evaluated.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5273 Casino Operations and Management**

**Description:** Comprehensive overview of the differences of casino operations and management compared to other similar non-gaming hospitality operations. The course will examine the operational relationship of revenue generation and revenue support from entities found within casinos such as food and beverage, entertainment, recreation, and player development. Other crucial elements such as training and staffing, slot and table management, casino security and surveillance and public perception will all be undertaken as part of the course.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5323 Hospitality and Tourism Financial Management**

**Description:** Key concepts, tools and techniques critical for managerial decision making in financial aspects of hospitality organizations. Previously offered as HRAD 5323.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5383 Gaming Law, Regulations, and Compliance**

**Description:** Comprehensive investigation of policies and procedures as well as compliance issues historically and currently governing gaming activities that have developed through legislation, common law, and various regulatory bodies. Students will work through assigned review materials and quizzes for general understanding, then discuss and collaboratively analyze that material.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 5413 Hospitality and Tourism Human Resources Management**

**Description:** Key concepts, tools and techniques critical for Hospitality and Tourism Human resource management, including diversity and inclusion in the hospitality workforce, employee development, labor issues, and maintaining a productive workforce. Previously offered as HRAD 5413.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5423 Hospitality and Tourism Marketing Management**

**Prerequisites:** Undergraduate marketing course.

**Description:** The concepts and strategies of hospitality and tourism marketing management and customer development. Previously offered as HRAD 5423.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5443 Hospitality & Tourism Management Graduate Internship**

**Description:** Supervised work internship with an approved employer and worksite related to a future career in the hospitality industry. Experience must include management/supervisory aspects within a hospitality organization.

**Credit hours:** 3

**Contact hours:** Contact: 3 Other: 3

**Levels:** Graduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5503 Big Data Analytics in Hospitality and Tourism Management**

**Description:** An in-depth study of various topics and techniques in big data analytics, especially in the hospitality and tourism research domains. Fundamentals of data acquisition, data transformation, data visualization, and data mining via the discussion of literature and hands-on analytical activities. Concepts, methodologies, techniques, and related software packages.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5513 Hospitality and Tourism Strategic Management**

**Description:** Focus on strategic decision making in hospitality and tourism organizations. Examination of the processes by which managers strategically position the organization and allocate resources to maximize its economic value in uncertain, dynamic, and competitive environments. Previously offered as HRAD 5513.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5813 Research Methods and Analytics in Hospitality and Tourism**

**Description:** Scientific methods and current research methodologies and analytical and data visualization techniques as applied to problems in hospitality and tourism management. Proposal planning, research design, statistical use and interpretation, and research reporting. Previously offered as HRAD 5813.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**Additional Fees:** Business Graduate Program fee of \$6 per credit hour applies.

**HTM 5850 Special Topics in the Hospitality and Tourism Industry**

**Description:** Special topics related to the hospitality and tourism industry. A problem-solving technique to design the research model and investigative procedures. Presentations to faculty, students and industry professionals at specialized workshops with research, instructional and industry project components. Previously offered as HRAD 5850. Offered for variable credit, 1-3 credit hours, maximum of 9 credit hours.

**Credit hours:** 1-3

**Contact hours:** Contact: 1-3 Other: 1-3

**Levels:** Graduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt



**HTM 5870 Current Issues in the Hospitality and Tourism Industry**

**Description:** Special recurring problems in the hospitality and tourism industry. Broad perspective of these issues and their application to the industry. Critical thinking skills to solve operational dilemmas. Previously offered as HRAD 5870. Offered for variable credit, 1-3 credit hours, maximum of 9 credit hours.

**Credit hours:** 1-3

**Contact hours:** Contact: 1-3 Other: 1-3

**Levels:** Graduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 6000 Doctoral Dissertation**

**Prerequisites:** Consent of major professor.

**Description:** Research in hospitality administration for the PhD degree. Previously offered as HRAD 6000. Offered for variable credit, 1-12 credit hours, maximum of 30 credit hours.

**Credit hours:** 1-12

**Contact hours:** Contact: 1-12 Other: 1-12

**Levels:** Graduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 6113 Hospitality and Tourism Education**

**Prerequisites:** Doctoral degree students only or consent of instructor.

**Description:** Theoretical and practical components of hospitality and tourism education with emphasis on universities, community colleges and vocational schools. Previously offered as HRAD 6113.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 6713 Contemporary Hospitality and Tourism Theory**

**Prerequisites:** Doctoral degree students only or consent of instructor.

**Description:** Advanced survey of both the classic and current body of knowledge in the area of hospitality and tourism management. Introduction to important works in the research area of hospitality and tourism management that will prepare students to assess fundamental research questions, opportunities, and limitations of the research. Previously offered as HRAD 6713.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

**HTM 6880 Doctoral Seminar in Hospitality and Tourism Management**

**Description:** Study of the latest developments in hospitality and tourism research and management. Previously offered as HRAD 6880. Offered for variable credit, 1-3 credit hours, maximum of 9 credit hours.

**Credit hours:** 1-3

**Contact hours:** Contact: 1-3 Other: 1-3

**Levels:** Graduate

**Schedule types:** Independent Study

**Department/School:** Hospitality & Tourism Mgmt

**HTM 6993 Advanced Hospitality and Tourism Research**

**Prerequisites:** Graduate level basic and/or intermediate research methods and intermediate statistics and doctoral degree student or consent of instructor.

**Description:** The latest advances in hospitality and tourism research theory development, modeling and research design. Focus is on improving ability to effectively develop/build a conceptual framework/model with an appropriate research design and hypotheses. Previously offered as HRAD 6993.

**Credit hours:** 3

**Contact hours:** Lecture: 3 Contact: 3

**Levels:** Graduate

**Schedule types:** Lecture

**Department/School:** Hospitality & Tourism Mgmt

## Undergraduate Programs

- Hospitality and Tourism Management, BSBA (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management-bsba/>)
- Hospitality and Tourism Management: Beverage Management, BSBA (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management-beverage-management-bsba/>)
- Hospitality and Tourism Management: Event Management, BSBA (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management-event-management-bsba/>)
- Real Estate and Property Management, BSBA (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management-real-estate-property-management-bsba/>)

## Graduate Programs

### Master of Science Degree

The master's degree program prepares students for leadership and decision-making with critical thinking skills, problem-solving, and in-depth knowledge of hospitality and tourism theory and concepts along with industry practice and applications. Admission to the graduate program is based on a variety of factors including undergraduate grade-point average, letters of recommendation, and statement of purpose and goals of the applicant. Prerequisite courses may be required for students with undergraduate degrees in areas other than hospitality or tourism. The degree requires a minimum of 32 credit hours for the thesis plan or 32 credit hours for the professionally focused non-thesis plan.

Please visit our Graduate College catalog page for more information:

<http://catalog.okstate.edu/graduate-college/masters-degrees/hospitality-tourism-management-ms/>

### Doctor of Philosophy Degree

The PhD in Business Administration with a concentration in Hospitality and Tourism Management provides the competencies needed to teach and conduct research and apply findings in the hospitality and tourism industry. The program includes a strong emphasis on research and application of statistical procedures, as well as to gain experience in resource generation, knowledge sharing and community engagement. A minimum of 60 hours beyond the master's degree is required.

A customized part-time doctoral degree program is also available for those students, especially educators, who would prefer to pursue their degree without maintaining full-time enrollment on campus.

Competitive graduate teaching and research assistantships, graduate fellowships and tuition waivers are available to qualified applicants.

Please visit our Graduate College catalog page for more information:

<http://catalog.okstate.edu/graduate-college/doctoral/business-administration-hospitality-tourism-management-phd/>

## Minors

- Event Management (EVMG), Minor (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management/event-management-minor/>)
- Hospitality Business Administration (HOSB), Minor (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management/hospitality-business-administration-minor/>)

## Certificates

### Undergraduate Certificates

- Casino, Gaming and Resort Management, UCRT (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management/casino-gaming-resort-management-ucrt/>)
- Global Beverage Business, UCRT (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management/global-beverage-business-ucrt/>)
- Property and Real Estate Management, UCRT (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management/property-real-estate-management-ucrt/>)
- Travel and Tourism Management, UCRT (<http://catalog.okstate.edu/spears-business/hospitality-and-tourism-management/travel-tourism-management-ucrt/>)

### Graduate Certificates

- Casino and Gaming Management, GCRT (<http://catalog.okstate.edu/graduate-college/graduate-certificate/casino-gaming-management-gcrt/>)
- Hospitality and Tourism Analytics, GCRT (<http://catalog.okstate.edu/graduate-college/graduate-certificate/hospitality-tourism-analytics-gcrt/>)

## Faculty

Brijesh Thapa, PhD—Department Head/Professor

**Associate Professors:** Yeasun Chung, PhD; Elisaveta (Lisa) Slevitch, PhD; Kevin So, PhD

**Assistant Professors:** Jinyoung Im, PhD; Cortney Norris, PhD; Chen-Wei (Willie) Tao, PhD

**Professors of Professional Practice:** Silvio Ceschini, MS; Mark Cochran, M.Ed, CEC, CFBE, AAC; Steven Ruby, BS, JD; Stacy Tomas, PhD; Steven West, MS